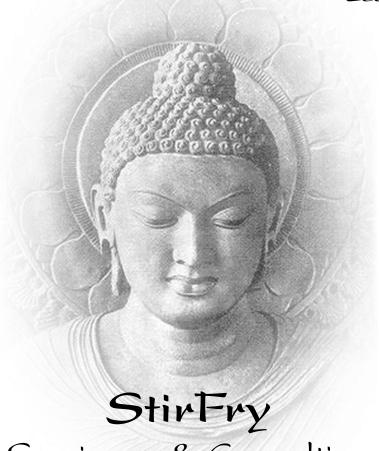
"When we value others for their uniqueness and differences, then we enhance the possibilities for our children and ourselves."

-Lee Mun Wah



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## Seminars:

Unlearning Racism
Mindfully Resolving Conflicts
Cultural Competency for Leaders

## 9 Healthy Ways to Communicate

- 1. Reflect back what is being said. Use their words, not yours.
- 2. Begin where they are, not where you want them to be.
- 3. Be curious and open to what they are trying to say.
- 4. Notice what they are saying and what they are not.
- 5. *Emotionally* relate to how they are feeling. Nurture the relationship.
- 6. Notice how you are feeling. Be honest and authentic.
- 7. Take responsibility for your part in the conflict or misunderstanding.
- 8. Try to understand how their past affects who they are and how those experiences affect their relationship with you.
- 9. Stay with the process and the relationship, not just the solution.

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